



**MASSACHUSETTS HOUSING AND SHELTER ALLIANCE**

# **YOUNG ADULT RESOURCE GUIDE**

UPDATED 2008

[THE MASSACHUSETTS HOUSING AND SHELTER ALLIANCE](#) IS A PUBLIC POLICY ADVOCACY ORGANIZATION DEDICATED TO ENDING HOMELESSNESS IN THE COMMONWEALTH THROUGH PERMANENT RESIDENTIAL SOLUTIONS.

(617) 367-6447  
P.O. Box 120070  
BOSTON, MA 02112

# INTRODUCTION

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Dear MHSA Members and Friends,

For runaways, those who have been kicked out of their family homes and youth coming from state systems of care, finding a job and a place to live is a formidable task, especially without many of the life skills and resources that most take for granted. With few alternatives, many young adults turn to living on the streets or in homeless shelters, where they typically find more dead-ends than fresh starts. As the Massachusetts Housing and Shelter Alliance (MHSA) works to achieve its mission of ending homelessness in the Commonwealth, it recognizes that preventing and ending homelessness amongst young adults is a critical component of its work.

It is important to point out that homelessness, especially amongst young adults, is a symptom of tough times – it is not an identity and it should never be assumed that it will be a permanent way of life. By its very nature, young adulthood is a time of transition. These days, most young people are not expected to live independently when they turn 18 – nor should they be. For most young adults, the transition into adulthood is supported by family or community resources. According to the U.S. Census Bureau, 77 percent of people ages 18-24 live with parents, relatives or in college dormitories.

It is imperative that communities provide targeted housing, educational and employment opportunities to young people to ease the difficult transition to adulthood. It is our hope that this updated Young Adult Resource Guide will help youth access the many community supports in place. The programs and resources included in this guide deal with many of the issues that at-risk youth confront.

MHSA continues to push for more housing resources for young adults who are homeless or on the brink of homelessness. We also encourage “mainstream” youth programs to make themselves more accessible to some of the most vulnerable young adults who are living on the streets or in shelters.

Please feel free to provide suggestions or further updates to the Resource Guide by emailing us at [info@mhsa.net](mailto:info@mhsa.net). Also, contact us if you are interested in becoming involved with other young adult issues.

To access this guide online, visit [www.mhsa.net](http://www.mhsa.net) and click on “Resources.”

Sincerely,



Joe Finn  
Executive Director

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## **211 Information and Referral Line**

[2-1-1](#) is a free and confidential Hotline available Monday - Friday 8 a.m. to 8 p.m. 2-1-1 is an easy to remember telephone number that connects people with important community services. 2-1-1 operators have information on basic human needs resources, physical and mental health services, employment services, support services for elderly persons and persons with disabilities, and children and youth services.

## **Drop-In Centers and Outreach**

### **GREATER BOSTON**

#### [The Boston Night Center](#)

(617) 248-1998

31 Bowker Street

Boston, MA 02115

*The Center opens at 8:30 p.m. and provides shelter, food, clothing, healthcare and counseling.*

#### [Juvenile Resource Center - The Justice Resource Institute](#)

(617) 788-7143

90 Devonshire Street

Boston, MA 02109

*HIV prevention, counseling and other social services aimed at homeless and street young adults are available at the Center.*

#### [Bread and Jams](#)

(617) 441-3831

50 Quincy St.

Cambridge, MA 02138

*Bread and Jams is a self-advocacy center where homeless adults can gain assistance finding housing, employment and services.*

#### [Bridge Over Troubled Waters Drop-In Center](#)

(617) 423-9575

47 West Street

Boston, MA 02111

*Bridge's outreach works make contact with street involved youth and refer them to area resources such as meal programs, emergency medical care and detoxification centers.*

#### [CASPAR Service Center](#)

(617) 661-0600 (Office)

(617) 666-7227 (Outreach Team)

(617) 592-6895 (Outreach Team)

240 Albany Street

Cambridge, MA 02139

*CASPAR offers meals, showers, laundry, and substance abuse services.*

#### [Safe Haven - On the Rise](#)

(617) 497-7968

341 Broadway Avenue

Cambridge, MA 02139

*On the Rise provides long-term support and assistance to homeless and at-risk women.*

#### [Saint Francis House](#)

(617) 542-4211

39 Boylston Street

Boston, MA 02116

*Saint Francis House is a comprehensive day shelter with basic and emergency services, rehabilitative programs, job skills training and transitional housing for poor and homeless men and women.*

#### [Stand Up For Kids](#)

(617) 308-1082

285 Columbus Ave.

Boston, MA

*Stand Up For Kids is a program focusing on empowering homeless youth. It offers outreach in Cambridge and Boston.*

[Wayne Wright Resource Center – The Justice Resource Institute](#)

(617) 988-2600

121 South Charles Street

Boston, MA 02116

*The Center provides HIV testing, job help, housing and primary care referrals and support groups for transgender or HIV+ youth.*

[Women's Lunch Place](#)

(617) 267-1722

67 Newbury Street

Boston, MA 02116

*Breakfast and lunch as well as showers, laundry, and clothing are available to women.*

[Youth on Fire](#)

(617) 661-2508

1555 Massachusetts Avenue

Cambridge, MA 02138

*The YOF drop-in center, for 14-24 year olds, offers showers, food, counseling, clothing, laundry, free voicemail, computers and art supplies. Open M, W, F 11:30 a.m.-6 p.m. and Thursday 1:30-6:00 p.m. Hot meals are served from 2:30-5:30 p.m.*

[Starlight Youth Outreach - Starlight Ministries](#)

(617) 262-4567

2 San Juan Street

Boston MA 02118

*Starlight offers street and van outreach to chronically homeless individuals in Boston and Cambridge. They specifically focus on serving homeless youth and young adults through the Starlight Youth Outreach program. On Tuesdays from 7-10 p.m., they offer "sanctuary," a drop-in art community that serves a youth-only dinner from 7-8 p.m. Sanctuary is geared toward youth and young adults ages 14-30.*

**WESTERN MASSACHUSETTS**

[DIAL/SELF](#)

(413) 774-7054

(800) 585-0295 (Teen Line)

196 Federal Street

Greenfield, MA 01301

*Dial-Self offers outreach to non-system youths under 24 who are homeless or runaways.*

[ServiceNet](#)

(413) 585-1300

129 King Street

Northampton, MA 01060

*ServiceNet offers drop-in counseling, job help, housing and primary care referrals.*

[YWCA of Western Massachusetts](#)

(413) 586-6807

6 Myrtle Street

Northampton, MA 01060

*YWCA offers outreach to non-system youths under 21 who are homeless or runaways.*

**NORTHEASTERN MASSACHUSETTS**

[The United Teen Equality Center](#)

(978) 441-9949

34 Hurd Street

Lowell, MA 01852

*UTEC offers street outreach to gang-involved youth in the Lowell area. The center also offers social activities, skill development classes and GED prep classes.*

**CENTRAL MASSACHUSETTS**

[L.U.K. Crisis Center Inc](#)

(978) 345-0685

545 Westminster Street

Fitchburg, MA 01420

*LUK, in collaboration with the Henry Lee Willis Community Center and the Spanish American Center operates a street outreach program for runaway, homeless, and street youth in the central region of Massachusetts.*

## **Emergency Shelters**

The following serve homeless people in general and do not focus on young adults. However, young adults have recommended them, or they may be used as resources for other young adult agencies.

### **GREATER BOSTON**

#### **Father Bills Place & MainSpring**

(617) 770-3314  
38 Broad Street  
Quincy, MA 02169

*Father Bills & MainSpring is a full service shelter for adult men and women from the South Shore. While at the shelter, guests are offered supportive services in the following areas: education, health care, mental health services, case management, employment services and substance abuse services.*

#### **hopeFound**

(617) 971-3229  
Shattuck Hospital  
170 Morton Street  
Jamaica Plain, MA 02130

*The emergency shelter offers year-round overnight shelter and support for 110 guests, 88 males and 22 females. Guests receive meals, access to shower and laundry facilities, and support from mental health counselors, nursing staff and case managers for placement in housing and substance abuse treatment.*

#### **Rosie's Place**

(617) 442-9322  
889 Harrison Avenue  
Boston, MA 02118

*Rosie's Place is a sanctuary for poor or homeless women. It offers food, clothing and a craft cooperative program.*

#### **Salvation Army**

(617) 547-3400  
402 Massachusetts Avenue  
Cambridge, MA 02139

*The Salvation Army serves homeless men.*

#### **Somerville Homeless Coalition Adult Shelter**

(617) 623-2546  
14 Chapel Street  
Somerville, MA 02144

*Sixteen homeless people are able to stay on a transitional basis (12 male and 4 female). Services include meals, medical care, case management, and referrals and coordination with community services.*

#### **St. Patrick's Shelter**

(617) 628-3015

*St. Patrick's serves women of all ages. Transportation is provided: a van leaves from 19 Brookline Street in Central Square at 4 p.m. each day.*

#### **United Homes Adult Shelter**

(617) 265-4515  
540 Columbia Road  
Dorchester, MA 02125

#### **University Lutheran Shelter**

(617) 547-2841  
66 Winthrop Street  
Cambridge, MA 02138

*Homeless young adults generally appreciate the younger staff at UniLu. Open November 15-April 15, from 6:30 p.m.-8a.m. Call at 7:30 a.m. to reserve a bed.*

[Woods Mullen Shelter](#)

(617) 534-7100

Melina Cass Blvd & Massachusetts Ave.

Boston, MA 02118

*Woods Mullen Shelter is an emergency shelter that provides food, emergency clothing, health care and case management services for adults in need. Woods Mullen has eight beds (4 male, 4 female) set aside for young adults. Spots in the shelter are given out on a first come first serve basis beginning at 3:30 p.m.*

**WESTERN MASSACHUSETTS**

Amherst Shelter for Adolescents

(413) 256-6302

(413) 256-0533

685 West Street

Amherst, MA 01002

*This is an emergency shelter for non-systems involved youth 19 and under.*

[Safety Zone](#)

(413) 781-6556

45 Willow Street

Springfield, MA 01103

*Safety Zone offers emergency placements for DSS referred youth.*

[Sheltering and Housing Services - ServiceNet](#)

(800) 244-2394

(413) 585-1300

*Temporary sheltering and support services are available through ServiceNet for homeless individuals and families in Hampshire and Franklin Counties and the North Quabbin area of Worcester County.*

**SOUTHEASTERN MASSACHUSETTS**

[NOAH Shelter – Housing Assistance Corporation](#)

(508) 778-5255

77 Winter Street

Hyannis, MA 02601

*NOAH is open every day from 4:30 p.m. to 8 a.m. and serves men and women who are homeless or at risk of homelessness. Guests receive a bed and two meals, housing, employment advocacy and access to medical, substance abuse and mental health services.*

## **Sexual Assault Hotlines**

### **GREATER BOSTON**

#### **[Boston Area Rape Crisis Hotline](#)**

(617) 492-RAPE (English)

(800) 841-8371 (English)

(617) 492-2803 (Spanish)

(800) 223-5001 (Spanish)

### **CENTRAL MASSACHUSETTS**

#### **[Rape Crisis Center of Central Massachusetts](#)**

(800) 870-5905 (English)

(800) 225-5001 (Spanish) Monday-Friday 11a.m.-5p.m.

(888) 887-7130 Monday-Friday 9a.m.-5p.m.

### **WESTERN MASSACHUSETTS**

#### **[Every Woman's Center in Amherst](#)**

(888) 337-0800

#### **[YWCA of Western Massachusetts](#)**

Abuse and Rape Crisis Line

(800) 796-8711

(413) 733-7100

### **SOUTHEASTERN MASSACHUSETTS**

#### **[Independent House of Hyannis](#)**

(800) 439-6507

## **Domestic Violence Services**

### **STATEWIDE**

[MA Safelink \(Domestic Violence Hotline\)](#)

(877) 785-2020 (Multilingual Hotline)

[National Domestic Violence Hotline](#)

(800) 799-7233

### **GREATER BOSTON**

[Casa Myrna Vazquez](#)

(800) 992-2600

(877) 785-2020

(617) 521-0100

[Gay Men's Domestic Violence Project](#)

(800) 832-1901

955 Massachusetts Ave., PMB 131

Cambridge, MA 02139-3180

*GMDVP offers hotline services, safety planning, crisis intervention, emergency shelter and housing advocacy, legal advocacy, and referrals.*

[Harbor COV](#)

(617) 884-9909

*24-hour hotline, 14-day emergency housing, children's services, youth services, legal advocacy, economic development, individual advocacy and support groups, community outreach and education, community housing initiative. Harbor COV provides services and materials in the following languages: English, Spanish, Khmer, Creole, Portuguese, Italian and American Sign Language.*

### **RESPOND**

(617) 623-5900

(781) 324-2221 (24 Hour Crisis line)

### **WESTERN MASSACHUSETTS**

[Elizabeth Freeman Center](#)

(866) 401-2425 (Hotline)

(413) 499-2425 (Hotline)

43 Francis Ave.

Pittsfield, MA 01201

*The Freeman Center offers shelter to female victims of domestic violence or sexual assault.*

### **SOUTHEASTERN MASSACHUSETTS**

[Womansplace Hotline](#)

(508) 588-8255 (Hotline)

(508) 588-2042 (Business line)

### **NORTHEASTERN MASSACHUSETTS**

[Rape Crisis Service of Greater Lowell](#)

(800) 542-5212 (English)

(800) 223-5001 (Spanish)

*RCISGL offers hotline services, counseling for female and male survivors of domestic violence, and support groups for women, men, and teens.*

## **Transitional and Permanent Housing**

### **GREATER BOSTON**

#### **Bridge Over Troubled Waters**

(617) 423-9575  
47 West Street  
Boston, MA 02111

*Bridge Over Troubled Waters provides many services, including a transitional program for ages 18-21. Other services include emergency shelter, a medical van, substance abuse counseling, GED preparation, and more.*

#### **Lopez Ave. Housing – Shelter Inc.**

(617) 864-8140

*Lopez Ave. is a permanent housing program chronically homeless adults, with two slots reserved for young adults.*

#### **ShortStop, Inc.**

(617) 776-3377  
1323 Broadway Street  
Somerville, MA 02143

*ShortStop is a transitional program for young adults ages 18-21. It offers case management, counseling and independent living skills.*

#### **Sobriety and Stability – Somerville Homeless Coalition**

(617) 623-6111  
237A Highland Ave  
Somerville, MA 02143

*This collaboration with the Department of Public Health and HUD, it provides permanent housing and supportive services to homeless young adults (18 to 24) who are recovering from addiction and who have a strong desire and commitment to continue their sobriety.*

#### **Twelve Prescott**

(781) 643-1668  
12 Prescott Street  
Arlington, MA 02474

*Twelve Prescott is a transitional apartment living program for young adults ages 17-25 who have psychiatric and behavioral issues. Clients must be referred by DMH.*

### **SOUTHEASTERN MASSACHUSETTS**

#### **Champ House**

(508) 771-0885  
82 School Street  
Hyannis, MA 02601

*Champ House is a transitional program. While Champ House itself serves all ages, the program was originally formed as a youth home and has stayed in touch with young people's needs.*

### **WESTERN MASSACHUSETTS**

#### **Annie's House**

(413) 747-5384  
20 Wilbraham Ave  
Springfield, MA 01109

*Annie's House is a transitional living program for single homeless women over 18.*

#### **DIAL/SELF**

(413) 774-7054  
196 Federal Street  
Greenfield, MA 01301

*DIAL/SELF's Transition to Independent Living Program is available to homeless or at-risk young adults ages 16-24. It provides counseling for independent living, case management and emergency response for its participants.*

#### **Teen Transitional Living Program - YWCA of Western Massachusetts**

(413) 731-0837 (Springfield)  
(413) 536-4080 (Holyoke)

*YWCA offers transitional programs for teen mothers and their children in Holyoke and Springfield.*

## **CENTRAL MASSACHUSETTS**

### [Transitions to Independent Living Continuum - L.U.K. Crisis Center Inc](#)

(978) 345-0687 ext. 581  
545 Westminster Street  
Fitchburg, MA 01420

*TILC offers services to youth who are aging out of, who have aged out of or who have never been served by the system who are homeless or at risk for homelessness. The agency provides 24 slots that serve youth for up to 18 months. TILC provides room, board, skills training, support services, counseling, educational/vocational advocacy and aftercare services in a continuum of programs as well as core crisis intervention services on a 24-hour, 365 days per year basis.*

## **Health Care Services**

### **STATEWIDE**

#### [Massachusetts League of Community Health Centers](#)

(617) 426-2225

*Community Health Centers provide primary and preventive care at low cost. The League can provide information about the location of the nearest community health center.*

### **GREATER BOSTON**

#### [Ask-A-Nurse Line](#)

(800) 544-2424

*This line offers 24-hour free, confidential health care advice and consultation.*

#### [Boston Happens Program](#)

(617) 355-8496

(617) 355-7181

Children's Hospital

300 Longwood Avenue

Boston, MA 02115

*The Boston Happens Program serves homeless and at-risk young adults, offering primary health care, substance abuse treatment, HIV care, referrals, and counseling. The program also offers services at Boston Medical Center, New England Medical Center, Roxbury Community Health Center, Martha Eliot Community Health Center, Dimock Community Health Center, JRI Health and Bridge Over Troubled Waters.*

#### [Boston Health Care for the Homeless Program](#)

857-654-1000

781-221-6565 (call this number to locate the street provider on call)

BHCHP operates over 40 clinics in the Greater Boston area, which are located in many area shelters and hospitals. Services include street outreach, primary care, urgent care, specialty care referrals, HIV care, dental care and medical respite.

#### [Boston Medical Center, Adolescent Center](#)

(617) 414-4086

One Boston Medical Center Place

Boston, MA 02118

*The Adolescent Center provides general health care including immunizations, birth control, pregnancy testing and counseling and HIV testing to ages 12-22.*

#### [Bridge Over Troubled Waters: Medical Van](#)

(617) 423-9575

*Bridge operates a medical van that provides some medical services, counseling and referrals. It operates at the Park Street T stop weeknights from 6 to 7 p.m. and in Harvard Square weeknights from 8:30-9:30 p.m.*

#### [Brigham and Women's Hospital](#)

(617) 732-5500

75 Francis Street

Boston, MA 02115

*Brigham and Women's Hospital provides OB/GYN care to young women.*

[Latin American Health Institute](#)

(617) 350-6900  
95 Berkeley Street  
Boston, MA 02116

*The Latino Health Institute offers social services, clinical services, community health programs, evaluations and substance abuse services to low-income people.*

[Mayor's Health Line](#)

(800) 847-0710  
(617) 534-5050

*This line provides free, confidential referrals and assistance for people without health care or insurance.  
Monday-Friday 9:00 a.m.-5:00 p.m.*

[Program for the Homeless - Massachusetts General Hospital](#)

(617) 726-2707  
55 Fruit Street  
Boston, MA 02114

[Sidney Borum Health Center – Justice Resource Institute](#)

(617) 457-8140  
130 Boylston Street  
Boston, MA 02116

*The Center provides a full range of primary care, mental health and substance abuse counseling, HIV counseling, testing and risk reduction reinforcement, and other clinical and social services to young people, generally between the ages of 13 and 29.*

[Teen Health Center](#)

(617) 498-1548  
459 Broadway Street  
Cambridge, MA 02139

*This center offers substance abuse counseling, mental health services and primary care to low-income young adults.*

[Walk-In Unit - Massachusetts General Hospital](#)

1<sup>st</sup> Floor of Mass General Hospital  
(617) 971-3354

*This program offers non-emergency walk-in services Monday-Friday 8:30 a.m.-4:00 p.m.*

**CENTRAL MASSACHUSETTS**

[Homeless Outreach Services - Community HealthLink](#)

(508) 860-1000  
72 Jaques Avenue  
Worcester, MA 01609

*This program offers case management, substance abuse and mental health services, housing search, and aftercare services.*

**NORTHEASTERN MASSACHUSETTS**

[Latin American Health Institute](#)

(978) 459-3366  
9 Central Street, Suite 400  
Lowell, MA. 01852

*The LHI offers social and clinical services, community health programs, and substance abuse services to low-income people.*

**SOUTHEASTERN MASSACHUSETTS**

[Latin American Health Institute](#)

(508) 941-0005  
142 Crescent Street  
Brockton, MA 02301

*The LHI offers social and clinical services, community health programs, and substance abuse services to low-income people.*

**WESTERN MASSACHUSETTS**

[Mercy Medical Center Health Care for the Homeless](#)

Springfield: (413) 748-9064

*Mercy HCH program has been an ongoing and expanding effort to identify homeless persons in Western Massachusetts, assess their needs and resources, deliver health and social services and evaluate their impact. Services are provided throughout the year on a daily basis with back-up arrangements for 24-hour, emergency coverage.*

## **Disability Services**

### **GREATER BOSTON**

#### **[Boston Center for Independent Living](#)**

(617) 338-6665

60 Temple Place, 5th Floor

Boston, MA 02116

*The Center's Youth Program provides peer counseling, life skills and assistance in living independently for ages 12-22.*

#### **[Disability Law Center – Boston](#)**

(617) 723-8455

(800) 872-9992

11 Beacon Street, Suite 925

Boston, MA 02108

*Free legal advocacy and representation for low-income people with disabilities.*

#### **[Partners for Youth with Disabilities](#)**

(617) 556-4075

95 Berkeley Street Suite 109

Boston, MA 02116

*This program matches youth ages 6-22 with adults who have similar disabilities.*

### **CENTRAL MASSACHUSETTS**

#### **[Metro West Center for Independent Living](#)**

(508) 875-7853

280 Irving Street

Framingham, MA 01702

### **NORTHEASTERN MASSACHUSETTS**

#### **[Northeast Independent Living Program](#)**

(978) 687-4288

20 Ballard Road

Lawrence, MA 01843

### **SOUTHEASTERN MASSACHUSETTS**

#### **[Southeast Center for Independent Living](#)**

(508) 679-9210

66 Troy Street

Fall River, MA 02720

### **WESTERN MASSACHUSETTS**

#### **[Ad-Lib, Inc. Center for Independent Living](#)**

(413) 442-7047

215 North Street

Pittsfield, MA 01201

#### **[Disability Law Center - Northampton](#)**

(413) 584-6337

32 Industrial Drive East

Northampton, MA 01060

*Free legal advocacy and representation for low-income people with disabilities.*

## **Legal Services**

### **STATEWIDE**

#### **[Committee for Public Counsel Services](#)**

(617) 482-6212 (Boston)  
(413) 586-5764 (Northampton)  
(617) 445-5640 (Roxbury)  
(508) 791-9288 (Worcester)

*The Committee offers legal representation to low-income clients charged with criminal or non-criminal matters. In addition, it provides advice about juvenile or adult matters over the phone.*

### **GREATER BOSTON**

#### **[Community Legal Services and Counseling Center](#)**

(617) 661-1010  
1 West Street  
Cambridge, MA 02139

*CLSACC provides free civil legal assistance and affordable psychological counseling for people with low incomes.*

#### **[Greater Boston Legal Services](#)**

(617) 371-1234  
(800) 323-3205  
197 Friend Street  
Boston, MA 02114  
(617) 603-2700  
60 Gore Street, Suite 203  
Cambridge, MA 02141

*Greater Boston Legal Services provides legal assistance to low-income individuals, families and community-based organizations with a wide range of poverty law matters.*

#### **[Health Law Institute – Justice Resource Institute](#)**

(617) 988-8700 ext 210  
100 Boylston Street, Suite 815  
Boston, MA 02116

*The Health Law Institute provides legal services ranging from problem solving to litigation. Clients must be low-income, and the services are focused on and friendly to homeless and at-risk young adults.*

#### **[The Juvenile Court Clinic Program – Justice Resource Institute](#)**

(508) 676-0090  
Fall River Juvenile Court Clinic  
29 Rock Street  
Fall River, MA 02720

*The Juvenile Court Clinic Program provides mental health evaluation, consultation and liaison services to the Juvenile Courts of Barnstable, Plymouth, Bristol, Dukes and Nantucket Counties through contracts with the Massachusetts Trial Court and the Department of Mental Health's Forensic Services Division. Most services are for youth under the age of 18, but they do provide some adult services.*

#### **[Shelter Legal Services](#)**

(617) 552-0623  
885 Center Street  
Newton, MA. 02459

*CLASP provides free legal information and services to homeless people in the City of Cambridge to assist them in addressing criminal, credit, housing and child custody issues.*

#### **[Youth Advocacy Project - Roxbury Defenders](#)**

(617) 445-5640  
10 Malcolm X Blvd.  
Roxbury, MA 02119

*In addition to their Youth Advocacy Project, which provides representation for youth under 18, the Roxbury Defenders can help adult clients gain legal representation.*

## **CENTRAL MASSACHUSETTS**

### [Legal Assistance Corporation of Central Massachusetts](#)

(508) 752-3718

405 Main Street, 4th Floor

Worcester, MA 01608

*LACCM is the state-funded civil legal aid program that provides free civil legal assistance to low-income and elderly residents of Worcester County.*

### [Massachusetts Justice Project](#)

(508) 831-9888

405 Main Street, Suite 300

Worcester, MA 01608

*MJP offers legal advice, education, and direct representation on housing and benefits issues to low-income people.*

### [South Middlesex Legal Services](#)

(508) 620-1830 (Framingham area)

(800) 696-1501 (Toll-Free)

354 Waverly Street

Framingham, MA 01702

*SMLS provides free, civil legal representation to low-income people who live in 36 towns in Central Mass.*

## **WESTERN MASSACHUSETTS**

### [HIV/AIDS Law Consortium](#)

(413) 732-0011

(800) 633-1890

425 Union Street, Suite 118

West Springfield, MA 01089

*The mission of the HIV/AIDS Law Consortium of Western Massachusetts is to assure access to legal services for individuals and families affected by HIV/AIDS.*

### [Western Massachusetts Legal Services](#)

(413) 781-7814

1 Monarch Place, Suite 400

Springfield, MA 01103

*Western MA Legal Services offers legal assistance to low-income individuals and families on a variety of issues, including benefits, denials, evictions, and other housing issues.*

## **SOUTHEASTERN MASSACHUSETTS**

### [Legal Services for Cape Cod and Islands](#)

(508) 775-7020

(800) 742-4107

460 Main Street

Hyannis, MA 02601

*Legal Services offers assistance to low-income individuals and families.*

### [South Coast Counties Legal Services Inc.](#)

(508) 676-5022

Administration Offices

P.O. Box 2507

Fall River, MA 02722

*SCCLS (formerly Southeastern Massachusetts Legal Assistance Corp.) is a private, not-for-profit corporation providing legal services to low-income people in civil matters. SCCLS has offices in Attleboro, Brockton, Fall River, Hyannis, New Bedford, Plymouth, and Taunton. Call for the office near you.*

## **NORTHEASTERN MASSACHUSETTS**

### [Merrimack Valley Legal Services](#)

(978) 458-1465

(800) 336-2262 (MA only)

35 John Street, Suite 302

Lowell, MA 01852

*MVLS is a legal aid program that provides free legal advice and representation in civil legal cases to low-income and elderly residents of parts of Essex and Middlesex counties. MVLS has offices in Lowell, Lawrence, and Salem.*

## **Young Parent Services**

### **STATEWIDE**

#### **Counseling and Referral Services - Planned Parenthood**

(617) 616-1660 (Boston area)  
(508) 854 3300 (Worcester area)  
(413) 732-1620 (Springfield area)

#### **Healthy Start - Massachusetts Department of Public Health**

(617) 624-6037  
(866) 627-7968

*This office can refer callers to the nearest local office for pregnancy-related insurance coverage and other services.*

#### **Parents Helping Parents (PHP)**

1-800-882-1250

*PHP is a self-help program for parents who want to improve their relationships with their children.*

#### **Parental Stress Hotline**

(800) 632-8188

*This hotline helps parents experiencing stress from raising their kids.*

#### **WIC (Women/Infants/Children)**

(800) WIC-1007

*WIC offers nutrition and food assistance for low-income pregnant or parenting women.*

### **GREATER BOSTON**

#### **Aswalos House**

(617) 541-2050  
246 Seaver Street  
Roxbury, MA 02121

*Aswalos House is a transitional program for pregnant women ages 17-20.*

#### **The Adolescent Center - The Boston Medical Center**

(617) 414-4086 (Appointments)  
(617) 414-2592 (Nurse Line)  
Ambulatory Care Center, 5th Floor  
850 Harrison Avenue  
Boston, MA 02118

*The Prenatal Course is an introductory course on birthing, parenting, and reproductive health offered to teens and their partners. Course topics include prenatal care, nutrition, breastfeeding, family planning, newborn care basics, early child development, socio-economic issues and education.*

#### **The Adolescent Transitional Living Program (ATLP) – Casa Myrna Vazquez**

(617) 521-0100  
P.O. Box 180019  
Boston, MA 02118

*ATLP addresses the needs of pregnant and parenting teen mothers and their children who have been affected by domestic violence. The ATLP supports teen mothers in their efforts to achieve their personal and educational goals.*

#### **Crittenton-Hastings House**

(617) 782-7600  
10 Perthshire Road  
Brighton, MA 02135

*This program provides General Education Diploma (GED) preparation and supportive services for low and moderate-income pregnant and parenting teens ages 16 to 21. Support services including meals, transportation, job development, counseling and case management are available.*

#### **Family Planning and Reproductive Health Clinic – The Boston Medical Center**

(617) 414-4100  
818 Harrison Avenue  
Boston, MA 02118

*The BMC offers confidential care and planning for young men and women.*

[Futures for Young Parents](#)

(617) 623-6667  
16R Butler Drive  
Somerville, MA 02145

*Futures for Young Parents is a free GED, vocational awareness, life goals, counseling and placement services program for pregnant and parenting teens on TAFDC. Eligibility requirements: at least 6 months pregnant or parenting, or both; must be 14-20 years old; from the Greater Boston area; on TAFDC.*

[Parents Helping Parents](#)

(800) 632-8188 (Parent Stress Hotline)  
(800) 882-1250 (Parent Support Group Line)  
(800) 882-1250 (Main Office)  
108 Water Street  
Watertown, MA 02472

*The Parental Stress Line is a 24-hour confidential and anonymous helpline for parents who need to talk about problems they are having with their children. A volunteer counselor is available 24 hours a day. Confidential and anonymous Parents Support Groups meet weekly at many locations in Massachusetts. At these group meetings, parents can talk to other parents about how to improve their relationships with their children.*

[Project Place](#)

32 Rutland Street  
Boston, MA  
(617) 542-3740

*Fifteen shelter beds for women, adult education, career services, case management, computer training.*

[Teen Parent Program - ABCD](#)

(617) 482-2865 (South Cove)  
342 Tremont Street  
Boston, MA 02108  
(617) 288-2700 (Dorchester)  
110 Claybourne Street  
Dorchester, MA 02124

*ABCD offers year-round day care and the Foster Grandparents Program to children of parents 19 years or younger who are employed or students.*

[Young Parents Program \(YPP\) - El Centro del Cardenal](#)

(617) 542-9292  
76 Union Park Street  
Boston, MA 02118

*YPP provides comprehensive services to pregnant and parenting teens. The program's goals include supporting young parents in building the strength, skills, and knowledge necessary to become nurturing and self-sufficient caregivers to their children and to reduce welfare dependency among young parents, ages 14 through 21, who have not achieved a high school diploma or equivalent.*

**CENTRAL MASSACHUSETTS**

[Esperanza Teen Mothers Home](#)

(508) 879-2154  
(508) 872-2802  
85 Indian Head Road  
Framingham, MA 01701

*Esperanza provides housing for teen parents ages 16-20.*

[The Florence House](#)

(508) 799-2499  
12 George Street  
Worcester, MA 01609

*The Florence House provides transitional living arrangements for single mothers and their children.*

[Young Parent Support - L.U.K. Crisis Center Inc](#)

(978) 345-0687 ext.584  
545 Westminster Street  
Fitchburg, MA 01420

*The Young Parent Support program is designed to positively engage pregnant/parenting youth under the age of 24 years old in the design of their own service plans, risk assessment and need for services and ultimately provide linkage to services.*



## **SOUTHEASTERN MASSACHUSETTS**

### Visions

(508) 398-4034

225 Station Avenue

Yarmouth, MA 02664

*Visions is a house for teenaged parents. Clients commit to a minimum stay of one year.*

### The Ruth House

(508) 580-5773

553 North Main Street

Brockton, MA 02401

*The Ruth House provides transitional living arrangements for single mothers and their children.*

## **WESTERN MASSACHUSETTS**

### Berkshire Training and Employment Program

(413) 499-2220

160 North Street

Pittsfield, MA 01201

*Young parents 16-22 who are receiving TANF can enter this GED preparation program.*

### New Horizons

(413) 782-8654

764 Alden Street

Springfield, MA 01109

*New Horizons offers shelter to homeless families ages 18 and over as well as unemployment services.*

### PagePlus Program - YWCA of Western Massachusetts

(413) 732-3121

1 Clough Street

Springfield, MA 01118

*PagePlus is a program for pregnant and parenting teens and young adults. They offer case management, home visiting, parenting education in community and school settings. PagePlus also offers childcare for eligible infants and toddlers so that young parents can continue their education or job training.*

### Teen Living Program

(413) 731-5960

68-70 Calhoun Street

Springfield, MA 01107

*Teen Living Program is a transitional living program for young mothers under 21.*

## **NORTHEASTERN MASSACHUSETTS**

### Bridig's Crossing – Catholic Charities

(978) 454-0081

70 Lawrence Street

Lowell, MA 01852

*Brigid's Crossing serves young mothers primarily between the ages of 16 and 21. Services provided may include individual therapy and group counseling, family assessment and case management, medical care, pregnancy prevention education, parenting and life skills training, help in acquiring a high school diploma or GED, and employment training.*

### Latino Outreach Program - Merrimack Valley Catholic Charities

(978) 685-5930

70 Lawrence Street

Lowell, MA 01852

*MVCC provides culturally sensitive, bilingual pregnancy counseling and parenting education through individualized case management and parenting groups to low-income, primarily Spanish-speaking teen and adult parents in the Greater Lawrence area.*

### Young Parents Program – Catholic Charities North

(781) 593-2312

*The Young Parents Program provides counseling and case management services for pregnant and parenting teens and young adults, 23 years or younger.*

## **Educational Resources**

### **STATEWIDE**

#### **[GED General Information](#)**

(781) 338-6625  
350 Main Street  
Malden, MA 02148

*The General Educational Development Tests (GED Tests) can give you the opportunity to earn a high school equivalency diploma. This credential is recognized as a key to employment opportunities, advancement, further education and financial rewards. For general information about the GED and to find a testing center near you, contact the Massachusetts Department of Education GED office.*

#### **[The Massachusetts Adult Literacy Hotline](#)**

(800) 447-8844

*Contact the hotline to get more information about the Adult Basic Education program and the Adult and Community Learning Services program.*

### **GREATER BOSTON**

#### **[Adult Education Program - Boston Public Schools](#)**

(617) 635-9827  
55 Malcolm X Blvd.  
Roxbury, MA 02120

*This program offers evening adult education classes at the Madison Park High School.*

#### **[Boston Asian Youth Essential Services](#)**

(617) 482-4243  
199 Harrison Ave.  
Boston, MA 02111

*Y.E.S. offers GED and ESL courses to Asian youth ages 13-24. Multilingual counseling is available. Some emergency services for homeless youth are offered through referrals.*

#### **[CASPAR Youth Services](#)**

(617) 628-3850  
(617) 623-2080  
162 Highland Avenue  
Somerville, MA 02144

*Services provided include substance abuse prevention, intervention, outreach, treatment, and peer leadership programs.*

#### **[Centro Presente](#)**

(617) 497-9080  
54 Essex Street  
Cambridge, MA 02139

*Centro Presente primarily serves Latino immigrants. ESL classes and literacy classes are offered.*

#### **[City Roots Alternative High School](#)**

(617) 635-5261  
1483 Tremont Street  
Boston, MA 02119

*Held through Boston Community Centers, City Roots is aimed at Boston residents ages 16-21 who have dropped out of high school but wish to gain a diploma or GED. Classes are small and flexible; life-skills classes and work "shadowing" projects are also available.*

#### **[Concilio Hispano de Cambridge](#)**

(617) 661-9406  
105 Windsor Street  
Cambridge, MA 02139

*In addition to offering ESL and GED courses, Concilio Hispano de Cambridge has substance-abuse counseling, mental health services, HIV prevention and other youth programs.*

#### **[EDCO Alternative](#)**

(617) 262-9562  
650 Beacon Street  
Boston, MA 02215

*EDCO is for students who wish to work and attend classes at the same time. Classes are scheduled to fit around a credit-earning job.*

[Education and Career Development Program - Bridge Over Troubled Waters](#)

(617) 423-9575  
47 West Street  
Boston, MA 02111

*Education and Career Development gives homeless youth and other out-of-school young people a second chance for academic success. Students at all levels study at their own pace to gain basic literacy and math skills or to earn their GED. Career counseling helps youth explore their job interests, create cover letters and resumes and practice interview skills. Through the Professionalism and Computer Training course, youth gain access to advanced computer skills instruction, guest speakers, internships, worksite tours and job shadowing at Boston area companies.*

[Education Programs - ABCD](#)

(617) 357-6000

*ABCD offers basic adult education, GED classes, literacy classes, and some English as a Second Language courses. Classes are free to low-income Boston residents over 18.*

[El Centro de Cardenal \(Cardinal Cushing Center\)](#)

(617) 542-9292  
76 Union Park Street  
Boston, MA 02118

*GED, alternative education, and English literacy classes are offered. Substance abuse services and food, emergency shelter, or clothing may also be available.*

[Jewish Vocational Service](#)

(617) 451-8147  
29 Winter Street, Suite 500  
Boston, MA 02111

*This program offers GED preparation, skills training, and job placement assistance to people ages 16-21, TAFDC recipients or parenting individuals. JVS services are located in South Boston, Roxbury, Roslindale, East Boston, Brockton, Brighton, and Newton. Call the office to find services near you.*

[Jobs For Youth](#)

(617) 338-0815  
125 Tremont Street  
Boston, MA 02108

*JFY offers 15-16 week long full-time classes for adults ages 18+ with a high school diploma or GED, as well as GED classes for people 16 or older. JFY also offers MCAS preparation.*

[Learning Works - ABCD](#)

(617) 357-6000  
19 Temple Place  
Boston, MA 02111

*Hours: Monday-Thursday 8 a.m.-8p.m., Friday 8 a.m.-5 p.m. and Saturday 9 a.m.-3 p.m.*

[Shawmut Education Program](#)

(617) 532-1906  
(877) 625-0282  
70 Glenville Avenue  
Allston, MA 02134

*This program provides computer and technical training and job placement services to homeless, formerly homeless, and at-risk individuals.*

[TERI College Access Center](#)

(617) 536-0200  
700 Boylston Street  
Boston, MA 02116

*The Information Center provides counseling on education, helps find funding for higher education and provides guidance for financial aid applications.*

[The Learning Center - ABCD](#)

(617) 357-6000 ext 7512  
100 Shawmut Avenue  
Roxbury, MA 02118

*GED and diploma classes are offered here, as well as a young parents' program and job placement assistance.*

[Young Adult Vocational Program – Eliot Community Human Services](#)

(781) 861-0890 (Main Office)  
186 Bedford Street  
Lexington, MA 02420

*The Young Adult Vocational Program provides a comprehensive array of pre-vocational, vocational and educational services within a therapeutic environment for young adults, ages 16-25, who have been diagnosed with a mental illness.*

**NORTHEASTERN MASSACHUSETTS**

[Lawrence Public Schools Adult Learning Center](#)

(978) 975-5917  
305 Essex Street, 2<sup>nd</sup> floor  
Lawrence, MA 01840

*The Adult Learning Center offers ESL and GED classes as well as GED testing.*

[The Open School Program - The United Teen Equality Center](#)

(978) 441-9949  
34 Hurd Street  
Lowell, MA 01852

*The Open School is geared toward older youth ages 16-23. At The Open School young people can receive GED preparation and multimedia work skills training within a multicultural and leadership development environment.*

**SOUTHEASTERN MASSACHUSETTS**

[Brockton Area Private Industry Council](#)

(508) 584-1888  
629 Centre Street  
Brockton, MA 02301

*The PIC offers GED classes to youth under 21 and job training classes to young adults with a diploma or GED.*

[Brockton Public Schools Adult Learning Center](#)

(508) 580-7475  
211 Crescent Street  
Brockton, MA 02301

*GED classes, ESL classes, literacy education and other classes are available here free of charge.*

[My Turn, Inc.](#)

(508) 580-2659  
156 Main Street  
Brockton, MA 02301

*My Turn has two main areas of focus. For college-bound young adults, it provides tutoring, financial aid assistance, and several programs aimed at bringing a student into college. For those ages 14-20 who do not wish to attend college, My Turn provides employment readiness classes and job placement assistance.*

**WESTERN MASSACHUSETTS**

[Adult Learning Opportunities Center](#)

(413) 534-2026  
165 Sargent Street  
Holyoke, MA 01040

*ALOC provides ESL, GED and Adult Basic Education.*

[Adult Learning Center - Pittsfield Public Schools](#)

(413) 499-9530  
10 Lyman Street  
Pittsfield, MA 01201-5446

*ESL, GED and Adult Basic Education*

[Hispanic Adult Education - Puerto Rican Cultural Center, Inc](#)

(413) 737-7450  
38 School Street  
Springfield, MA 01105

*GED and ESL for people ages 16-21. In addition, ESL evening classes for those 16 and older.*

[Holyoke Community College Adult Education](#)

(413) 538-7000

303 Homestead Avenue

Holyoke, MA 01040

*Night classes for ESL, GED and many other topics are offered here.*

**CENTRAL MASSACHUSETTS**

[Mount Wachusett Community College](#)

(978) 632-6600

444 Green Street

Gardner, MA 01440

*MWCC offers ESL, GED, and Adult Basic Education.*

[Project Youth - Leominster Multi-Service Center](#)

(978) 537-7395

54 Main Street, Suite 001

Leominster MA 01453

*Aimed at young adults, ages 16-21, without a high school diploma, this program is intended to both assist young adults in finding employment and gaining a GED or diploma.*

[YOU, Inc.](#)

(508) 765-9102

*YOU, Inc. offers GED classes and employment search assistance to ages 16-21 in Southbridge, Uxbridge, Webster and Worcester.*

*Call for specific addresses.*

## **Employment and Job Training Services**

### **STATEWIDE**

#### **[Job Corps of New England](#)**

(800) 97-BEGIN  
(617) 788-0186

*Job Corps is a residential skills training program aimed at low-income adults ages 16-24. Participants who attend classes and live on a dry campus receive room and board, health care and an allowance. The program lasts up to 2 years and ends with job placement assistance.*

#### **Grafton Job Corps Center**

(508) 887-7388  
100 Pine Street  
North Grafton, MA 01536

#### **Shriver Job Corps Center**

(978) 784-2626  
270 Jackson Road  
Devens, MA 01434

#### **Westover Job Corps Center**

(413) 593-5731  
103 Johnson Drive  
Chicopee, MA 01022

### **GREATER BOSTON**

#### **[ABCD Center for Jobs, Education and Training](#)**

(617) 357-6000  
178 Tremont Street  
Boston, MA 02108

*ABCD Centers include the Summerworks program for summer employment, the Learningworks program for job training and readiness, and connections to referrals and additional positions. Scheduling is flexible and cost is on a sliding scale, with many programs free to Boston residents. For other ABCD programs, see the Education, Teen Parents, and Housing Search sections.*

#### **[Career Training and Job Placement Programs - Cardinal Cushing Center \(El Centro de Cardenal\)](#)**

(617) 542-6912  
76 Union Park Street  
Boston, MA 02118

*Assistance with job placement, substance abuse services, food, emergency shelter and clothing are available.*

#### **[Community Work Services](#)**

(617) 720-2233  
174 Portland Street  
Boston, MA 02114

*Community Work Services provides a comprehensive array of services, including vocational assessment, job training and placement services.*

#### **[Education and Career Development Program - Bridge Over Troubled Waters](#)**

(617) 423-9575  
47 West Street  
Boston, MA 02111

*Education and Career Development gives homeless youth and other out-of-school young people a second chance for academic success. Students at all levels study at their own pace to gain basic literacy and math skills or to earn their GED. Career counseling helps youth explore their job interests, create cover letters and resumes and practice interview skills. Through the Professionalism and Computer Training course, youth gain access to advanced computer skills instruction, guest speakers, internships, worksite tours and job shadowing at Boston area companies.*

#### **[IMPACT Employment Services](#)**

(617) 542-3388  
105 Chauncy Street, Suite 501  
Boston, MA 02111

*IMPACT is not specific to young adults but offers education and training referrals, and other employment services free of charge.*

[La Alianza Hispana: Employment and Training Department](#)

(617) 427-7175  
409 Dudley Street  
Roxbury, MA 02119

*La Alianza Hispana is a multi-service center serving Spanish-speaking clients. They offer job training classes as well as career counseling.*

[Pathways to Success by 21](#)

(617) 727-8158  
(800) 436-WORK  
529 Main Street, Suite 110  
Boston, MA 02129

*P: 21 provides services to out of school youth, high school graduates not enrolled in post-secondary education or working, GED program participants and young adults 17+ transitioning out of DSS or DYS.*

[Solutions at Work](#)

(617) 492-0300  
1151 Massachusetts Avenue  
Cambridge, MA 02138

*Solutions at Work is a homeless-run organization that provides clothing and furniture to the poor.*

[St. Francis House Moving Ahead Program](#)

617.542.4211  
39 Boylston Street  
Boston, MA 02116

*The Moving Ahead Program offers a 14-week job- and life-skills training program serving individuals with issues of homelessness, addiction, mental health and/or histories of incarceration.*

[Young Adult Initiative](#)

(617) 542-3388

*YAI is a career placement program specifically for 18-24 year old men and women, offering job training and education that meets this group's unique needs. As-needed training in professional behavior, communication, job search skills and career advancement skills give clients the tools to prepare for their first real employment.*

[Young Adult Vocational Program – Eliot Community Human Services](#)

(781) 861-0890  
186 Bedford Street  
Lexington, MA 02420

*The Young Adult Vocational Program provides a comprehensive array of pre-vocational, vocational and educational services within a therapeutic environment for young adults, ages 16-25, who have been diagnosed with a mental illness.*

[YouthBuild/Just A Start:](#)

(617) 492-1460  
1175 Cambridge Street  
Cambridge, MA 02139

*YouthBuild/Just A Start is an AmeriCorps education, training and service program where out-of-school youth spend half their time in education, counseling and leadership development activities that can lead to a GED or high school diploma; and half their time in providing housing renovation and other community service. There is a large focus on career development, life skills and employability with intensive follow-up to support graduates in the transition to employment, vocational training or college.*

[What's Up Magazine](#)

(617) 267-1575  
23 Dartmouth Street  
Boston, MA 02116

*What's Up targets young adults and provides transitional employment. There are some permanent employment possibilities and the chance to contribute to the publication.*

**CENTRAL MASSACHUSETTS**

[Leominster Multi-Service Center: WORK](#)

(978) 537-7395  
53 Merriam Avenue  
Leominster, MA 01453

*Aimed at young adults, ages 16-21, without a high school diploma, this program is intended to provide assistance in finding employment and gaining a GED or diploma.*

[Education for Employment Program - YOU, Inc](#)

(508) 849-5600 ext 288

*The goal of this program is to assist out-of-school youth, ages 16-21, in overcoming barriers to education and employment. By successfully meeting program objectives, students are able to obtain their GED and develop lifelong employability skills. Services are provided at four locations in Central Massachusetts: Southbridge, Uxbridge, Webster and Worcester. The hours of operation are 8:00 a.m. to 4:00 p.m., Monday-Friday.*

[YWCA Career Resource Center](#)

(508) 791-3181

One Salem Square  
Worcester, MA 01608

*CRC offers career counseling and job listings.*

**SOUTHEASTERN MASSACHUSETTS**

Educational Opportunity Center - Center for Health and Human Services

(508) 996-3147

105 William Street, 4th Floor  
New Bedford, MA 02740

*Career counseling and job readiness instruction are available through the Center. Job training is not available, but referrals to other schools are provided.*

[My Turn, Inc.](#)

(508) 580-2659

156 Main Street  
Brockton, MA 02301

*My Turn has offices in Brockton, Chelsea, Fall River, Fitchburg, Lynn, New Bedford, Plymouth, Quincy, South Easton, and Warehem.*

**WESTERN MASSACHUSETTS**

Berkshire Training and Employment Program

(413) 499-2220

184 North Street  
Pittsfield, MA 01201

*The Berkshire Training and Employment Program offers employment assistance at no charge.*

[Career Center - Leominster](#)

(978) 534-1481

100 Erdman Way  
Leominster, MA 01453

[Community Action – Youth Works](#)

(413) 774-7028

393 Main Street  
Greenfield, MA 01301

*Youth Works provides employment support, advocacy and education for income-eligible youth ages 14 and up.*

[Massachusetts Career Development Institute](#)

(413) 746-9601

140 Wilbraham Avenue  
Springfield, MA 01109

*MCDI offers job training programs as well as education programs.*

## **Regional Employment Boards**

### **GREATER BOSTON**

#### [CareerLink](#)

(617) 536-1888  
1010 Harrison Ave.  
Boston, MA 02119

#### [The Career Place](#)

(888) 273-WORK  
(781) 932-5500  
100 Sylvan Road, Suite G-100  
Woburn, MA 01801  
*Monday, Wednesday, Friday: 8:30 a.m.-5 p.m.*  
*Tuesday & Thursday: 8:30 a.m.-7:30 p.m.*  
*Saturday: 9 a.m.-1 p.m.*  
*Unemployment Insurance Counseling Walk-in Hours: Wednesday & Thursday, 8:30 a.m.-4 p.m.*

#### [Career Source](#)

(617) 661-7867  
(888) 454-9675  
186 Alewife Brook Parkway, Suite 310  
Cambridge, MA 02138

#### [Employment and Training Resources](#)

(617) 928-0530  
288 Walnut Street, Suite 130  
Newtonville, MA 02460

#### [Employment and Training Resources](#)

(781) 769-4120  
275 Prospect Street  
Norwood, MA 02062

#### [JobNet](#)

(617) 338-0809  
(800)5JOBNET  
210 South Street, 2<sup>nd</sup> Floor  
Boston, MA 02111  
Satellite: (617) 427-4855  
1010 Massachusetts Avenue  
Roxbury, MA 02118

#### [Quincy Career Center](#)

(617) 745-4000  
152 Parkingway Street  
Quincy, MA 02169

#### [The WorkPlace](#)

(800) 436-WORK  
(617) 428-0390 (TTY)  
29 Winter Street, 4<sup>th</sup> floor  
Boston, MA 02108

### **CENTRAL MASSACHUSETTS**

#### [Career Center—Gardner](#)

(978) 632-5050  
25 Main Street  
Gardner, MA 01440

[Workforce Central](#)

(508) 799-1600  
44 Front Street, 6<sup>th</sup> Floor  
Worcester, MA 01608

[Workforce Central—Milford](#)

(508) 478-4300  
14 Beach Street  
Milford, MA 01757

**NORTHEAST MASSACHUSETTS**

[Career Center--Lowell](#)

(978) 458-2503  
18 John Street  
Lowell, MA 01852

[North Shore Career Center--Lynn](#)

(781) 593-0585  
181 Union Street  
Lynn, MA 01901

[North Shore Career Center--Salem](#)

(978) 825-7200  
70 Washington Street, 1st Floor  
Salem, MA 01970

[The North Shore Workforce Investment Board](#)

(978) 283-4772  
11-15 Parker Street  
Gloucester, MA 01930

[Valley Works Career Center](#)

(978) 725-9472  
(978) 722-7000  
Heritage Place  
439 South Union Street  
Building 2, Suite 106  
Lawrence, MA 01843

**SOUTHEAST MASSACHUSETTS**

[Attleboro Career Center](#)

(508) 222-1950  
67 Mechanic Street  
Attleboro, MA 02703

[CareerWorks](#)

(508) 513-3400  
34 School Street  
Brockton, MA 02301

[Career Opportunities—Hyannis](#)

(508) 771-JOBS (5627)  
75 Perseverance Way  
Hyannis, MA 02601

[Greater New Bedford Career Center](#)

(508) 990-4000  
618 Acushnet Avenue  
New Bedford, MA 02740  
(508)295-6171  
3088 Cranberry Highway  
Wareham, MA 02538

[Plymouth Career Center](#)

(508) 732-5300  
36 Cordage Park Circle, Suite 200  
Plymouth, MA 02360

[Taunton Career Center](#)

(508) 977-1400  
72 School Street  
Taunton, MA 02780

**WESTERN MASSACHUSETTS**

[Berkshire Works](#)

(413) 499-2220  
160 North Street  
Pittsfield, MA 01202

[Career Center—North Adams](#)

(413) 663-1111  
37 Main Street  
North Adams, MA 01247

[Career Point](#)

(413) 532-4900  
850 High Street  
Holyoke, MA 01040

[Franklin/Hampshire Career Center](#)

(413) 586-6506  
178 Industrial Drive, Suite 1  
Northampton Industrial Park  
Northampton, MA 01060  
Satellite: (413) 774-4361  
One Arch Place  
Greenfield, MA 01301

## **Mental Health Services**

### **STATEWIDE**

#### **[National Alliance on Mental Illness – Massachusetts](#)**

(800) 370-9085

*NAMI operates a hotline to help address the needs of those with mental illnesses. NAMI also participates in education, support, and advocacy for those with mental illnesses, but they do not provide direct services.*

### **GREATER BOSTON**

#### **[Brookline Community Mental Health Center](#)**

(617) 277-8107

43 Garrison Road

Brookline, MA 02445

*The Brookline Center offers a wide variety of behavioral health and counseling services for people of all ages and backgrounds.*

#### **[Cambridge City Hospital](#)**

(617) 665-1560 (Hotline)

1493 Cambridge Street

Cambridge, MA 02139

#### **[The Central Street Health Center](#)**

(617)591-6033

26 Central Street

Somerville, MA

*CSHC offers a wide range of mental health programs operated by the Harvard-affiliated Department of Psychiatry.*

#### **[Eliot Community Human Services](#)**

(781) 861-0890

186 Bedford Street

Lexington, MA 02420

*The programs within the Eliot network provide a continuum of care to a varied population. Programs include quality residential, social and vocational programs (specifically for young adults 16-25), ombudsman services, consultation, education and training, and outpatient mental health services.*

#### **[Lindemann Mental Health Center](#)**

(617) 626-8500

25 Stanford Street

Boston, MA 02114

#### **[Massachusetts General Hospital](#)**

(617) 726-2994 (Hotline)

32 Fruit Street

Boston, MA 02114

#### **[New England Medical Center](#)**

Hotline: (617) 636-5747

750 Washington Street

Boston, MA 02111

#### **[Samaritans and Samariteens](#)**

(617) 247-0220

(800) 252-TEEN

141 Tremont Street, 7<sup>th</sup> Floor

Boston, MA 02111

*The Samariteens is the youth peer leadership segment of our Befriending Services. It is dedicated specifically to the prevention of suicide among teens.*

#### **[Sidney Borum Health Center – Justice Resource Institute](#)**

(617) 457-8140

130 Boylston Street

Boston, MA 02116

## **CENTRAL MASSACHUSETTS**

### [Youth Opportunity Upheld](#)

(508) 849-5600

81 Plantation Street

Worcester, MA 01604

*YOU offers psychological and social education programs, violence prevention programs and GED help for troubled youth.*

### [Wayside Harbinger House](#)

(508) 872-5665

*Harbinger House is a short-term, acute care program for adolescents who require an intensive diagnostic evaluation or who might otherwise need psychiatric hospitalization or be at risk of homelessness.*

## **WESTERN MASSACHUSETTS**

### [Center for Human Development](#)

(413) 733-6624

332 Birnie Avenue

Springfield, MA

*CHD's programs include clinical and outreach therapeutic services, crisis assessment and stabilization, emergency and long term foster care, shelter and supportive services to the homeless, and community-based residential, supported housing, day treatment and vocational programs. CHD offers a wide variety of programs in many different locations; please call the main number to find the services you are looking for.*

### [NAMI-MASS of Western Massachusetts](#)

(413) 786-9139

(800) 295-2121

717½ Main Street

Agawam, MA 01001

*NAMI-MASS helps find services for low-income or at-risk people with mental health problems.*

### [Outpatient Mental Health Center - ServiceNet](#)

(413) 584-6855

(877) 984-6855

Call to make an appointment.

*Outpatient mental health services are usually covered by the mental health benefit of your medical insurance. Those without medical insurance pay a fee.*

### [Pathways Program - Community Care Center](#)

(413) 736-3668

273 State Street

Springfield, MA 01103

*The Community Care Center's Pathways program focuses on people without insurance. It helps low-income persons get appointments with physicians, apply for insurance, obtain counseling, join support groups, get medications, receive substance abuse treatment and apply for low-income housing. The Community Care Center also runs a day treatment program.*

## **Lesbian/Gay/Bisexual/Transgender/Questioning Services**

### **GREATER BOSTON**

#### **[Boston Alliance of Gay, Lesbian, Bisexual and Transgender Youth \(BAGLY\)](#)**

(617) 227-4313

(800) 422-2459

Located in the Community Church of Boston

565 Boylston Street, 2<sup>nd</sup> Floor

Boston, MA

*GLBT or questioning youth under age 22 can find mentoring, youth groups, job training or GED programs here. Also provides HIV testing.*

#### **[Boston Gay and Lesbian Adolescent Social Services \(GLASS\) - Justice Resource Institute](#)**

(617) 266-3349

93 Massachusetts Avenue, 3rd Floor

Boston, MA 02115

*Boston GLASS offers workshops, support groups, referrals and case management, recreational activities, peer leadership programs, and HIV counseling and testing to GLBT ages 13-25. The center also offers computer stations, a photography darkroom and TV/VCR.*

#### **[Fenway Community Health Center](#)**

(617) 267-0900

(888) 242-0900

(888) 340-4528 (Peer Listening Line)

7 Haviland Street

Boston, MA 02115

*Fenway Community Health Center is a GLBT-friendly health resource. Its services include a Peer Listening Line and a Victim Recovery program for survivors of violence.*

#### **[Gay and Lesbian Advocates and Defenders \(GLAD\)](#)**

(617) 426-1350

(800) 455-GLAD (Hotline)

*GLAD offers a hotline in English and Spanish (M-F, 1:30-4:30 p.m.), HIV-related protections, Gay/Straight Alliances, and transgender issues, and helps with harassment.*

#### **[Project 10 East, Inc](#)**

(617) 864-GLBT

1145 Massachusetts Avenue

Cambridge, MA 02139

*Project 10 East is a young adult GLBT group providing a safe space with drop-in times.*

#### **[Sidney Borum Health Center – Justice Resource Institute](#)**

(617) 457-8140

130 Boylston Street

Boston, MA 02116

*The Sidney Borum Health Center is primarily focused on persons who fall outside of more traditional healthcare settings for a variety of reasons, including homelessness; involvement in street life and the sex industry; and being gay, lesbian, bisexual, or transgender and, therefore, at risk of not receiving culturally and clinically appropriate services. The Health Center offers medical care, including GYN care, HIV testing, STD testing and treatment, counseling, and behavioral health services.*

#### **[Waltham House - Home for Little Wanderers](#)**

(781) 647-9976 (Waltham House)

(888) HOME-321 (Main Office)

(617) 267-3700

271 Huntington Avenue

Boston, MA 02115

*Waltham House is a group home program designed to provide a safe and supportive living environment for up to 12 gay, lesbian, bisexual and transgender youth ages 14-18.*

## **CENTRAL MASSACHUSETTS**

### Framingham Regional Alliance of Gay and Lesbian Youth (FRAGLY)

(508) 655-7183

*FRAGLY holds a weekly meeting for GBLTQ youth in the Framingham area.*

### Safe Homes of Central Massachusetts

(508) 853-0430

78 Burncoat Street

Worcester, MA 01605

*Safe Homes offers a foster/alternative parenting program, mentoring and drop-in center.*

### Supporters of Worcester Gay and Lesbian Youth

(508) 755-0005

Westside Station

Worcester, MA 01602

*This program offers office hours and a weekly meeting in Worcester.*

### Wayside Gay and Lesbian Youth Services

(508) 620-0010 ext 340

75 Fountain Street

Framingham, MA 01702

*Wayside provides outreach to homeless youth in Framingham and Waltham.*

## **SOUTHEASTERN MASSACHUSETTS**

### Cape and Islands Gay Youth Alliance

(877) 429-7743

(508) 778-7744

56 Barnstable Road

Hyannis, MA 02601

*CIGYA is a safe place for youth up to age 22. Meetings are held every Wednesday from 6:30-7:30 p.m.*

### South Shore AIDS Project

(888) 240-SSAP

(508) 747-2189

(508) 747-5359 (General Case Management)

(508) 353-0717 (Housing Services)

36 Cordage Park Circle, Suite 104

Plymouth, MA 02360

*SSAP provides counseling and testing, as well as case management. Walk-ins are welcome.*

## **WESTERN MASSACHUSETTS**

### LifeCourse Counseling Center of Western Massachusetts

(413) 585-1655

P.O. Box 845

Northampton, MA 01061

*LifeCourse offers support and counseling for GLBT adolescents and adults, as well as telephone support.*

## **Substance Abuse Services**

### **STATEWIDE**

#### **[Adolescent Health and Youth Development - Massachusetts Department of Public Health](#)**

(617) 624-6057  
250 Washington Street  
Boston, MA 02108

*The mission of the Office of Youth and Adolescent Development (OAHYD) is to implement strategies to enhance the overall health of youth, adolescents and young adults, ages 10 to 24, across a broad range of adolescent health issues.*

#### **[Alcoholics Anonymous](#)**

(617) 426-9444

#### **[Narcotics Abuse Hotline](#)**

(800) 234-0420

#### **[Narcotics Anonymous](#)**

(866) 624-3578  
900 Main Street  
Brockton, MA 02301

#### **[Substance Abuse Helpline](#)**

(800) 327-5050

*Call the Helpline to find substance abuse programs, counseling services and other resources.*

#### **[Substance Abuse Hotline](#)**

(800) 662-HELP

#### **[Substance Abuse Services - Massachusetts Department of Public Health](#)**

(617) 624-5111  
250 Washington St.  
3<sup>rd</sup> Floor  
Boston, MA. 02108

#### **[The Phoenix House of New England](#)**

(413) 739-2440, ext. 102 or 117 (Adolescent Program)  
(413) 733-2178 (Adult Program)

*The Phoenix House provides substance abuse services for individuals (including adolescents) in the Springfield area.*

#### **[Young Adult Community Health Program](#)**

(617) 624-5381  
250 Washington Street, 3rd Floor  
Boston MA, 02108

### **GREATER BOSTON**

#### **[Bay Cove Human services Inc - Chelsea ASAP](#)**

(617) 884-6829  
100 Everett Ave. # 4  
Chelsea, MA. 02150

#### **[Bridge Over Troubled Waters](#)**

(617) 423-9575  
47 West Street  
Boston, MA 02111

#### **[CASPAR Youth Services](#)**

(617) 623-2080  
162 Highland Ave  
Somerville, MA 02143

[Dimock Detox Program](#)

(617) 442-9661  
41 Dimock Street  
Roxbury, MA 02124

*Dimock requires an initial assessment over the telephone. The maximum stay varies according to substance.*

[Drug and Alcohol Triage Room 5](#)

(617) 534-5554  
Boston Medical Center  
727 Massachusetts Avenue  
Boston, MA 02115

*This is primarily a screening area for detox, open M-F 7a.m.-3 p.m.*

[Faxon House](#)

(617) 472-1484  
120 Whitwell Street  
Quincy, MA 02169

*The Faxon House treats all kinds of addiction. Maximum stays vary according to substance.*

[River Street Detox Center](#)

(617) 298-0060  
249 River Street  
Mattapan, MA 02126

*River Street is a treatment center for people with addictions. The maximum stay is six days.*

[Sidney Borum Jr. Health Center – Justice Resource Institute](#)

(617) 457-8140  
130 Boylston Street  
Boston, MA. 02116

[South Boston Community Health Center](#)

(617) 269-7500  
400 West Broadway  
South Boston, MA 02127

[Substance Abuse services - Somerville Mental Health Association](#)

(617) 623-3278  
5 Hall Avenue  
Somerville MA 02144

**CENTRAL MASSACHUSETTS**

[AdCare Hospital of Worcester, Inc.](#)

(508) 799-9000  
(800) 252-6465  
107 Lincoln Street  
Worcester, MA 01605

*AdCare accepts adults 17 or older and has a 24-hour admission and transportation policy.*

[Cab Health and Recovery Services](#)

(978) 740-1580  
(800) 323-2224  
27 Congress Street, Suite 105  
Salem, MA 01970

[Community Health Link](#)

(508) 860-1000  
72 Jaques Ave.  
Worcester, MA 01603

[NORCAP Center - Caritas Norwood Hospital](#)

(800) 331-2900  
800 Washington Street  
Norfolk, MA 02056

*NORCAP is an inpatient detox center accepting consumers over age 14.*

[George B. Wells Human Services Center - Harrington Memorial Hospital](#)

(508) 765-9167  
29 Pine Street  
Southbridge, MA 01550

[Henry Lee Willis Community Center, Inc.](#)

(508) 753-5941  
44 Front Street, Suite 380/490  
Worcester, MA 01609

[L.U.K. Crisis Center Inc](#)

(978) 345-0685  
545 Westminster Street  
Fitchburg, MA 01420

[Spectrum Health System](#)

(508) 792-5400  
10 Mechanic Street, Suite 302  
Worcester, MA 01608

*Spectrum provides a full continuum of juvenile justice services, ranging from community re-entry centers to fully secure treatment programs.*

[Wayside Youth and Family Support Network](#)

(800) 4WAYSIDE  
(508) 879-9800  
75 Fountain Street  
Framingham, MA 01702-6210

*Wayside offers a full range of mental health and substance abuse services for children, adolescents, adults, couples and families including diagnostic assessments, psychological evaluation, medication evaluation and treatment, on-call emergency services, substance abuse evaluation/treatment and individual, group and family therapy.*

[Young Adult Residential Case Management Program – South Middlesex Opportunity Council](#)

(508) 620-2451  
(508) 620-2300  
300 Howard Street  
Framingham, MA

*This program provides structured, sober housing and services young adults ages 18-24. Clients are in early stages of recovery from drug and alcohol addictions and are homeless. The program offers a structure in which residents learn practical skills for leading a healthy, sober lifestyle.*

[Youth Opportunities Upheld \(YOU Inc\)](#)

(508) 849-5600  
81 Plantation Street  
Worcester, MA 01604

**NORTHEASTERN MASSACHUSETTS**

[Community Outreach Center and Outpatient Services - Team Coordinating Agency Inc](#)

(978) 373-1181  
66-76 Winter Street  
Haverhill MA 01831

[Lowell House](#)

(978) 459-8656  
555 Merrimack Street  
Lowell, MA 01854

*Lowell House provides substance abuse treatment for adolescents, persons with co-occurring mental and substance abuse disorders, persons with HIV/AIDS, women, men, and DUI/DWI offenders.*

[Phoenix East Half-Way House](#)

(978) 373-3333  
20 Newcombe Street  
Haverhill, MA 01830

*Phoenix East accepts young men ages 16-24.*

[The Psychological Center](#)

(978) 685-1337

11 Union Street

Lawrence, MA 01843

*Call for a complete list of their residential and outpatient substance abuse service.*

**SOUTHEASTERN MASSACHUSETTS**

[Bay State Community Services](#)

BSCS has services at the following locations:

13 Temple Street

Quincy, MA 02169

(617) 471-8400

385 Court Street

Plymouth, MA 02360

(508) 830-3444

Granite House

Quincy, MA 02169

(617) 479-4043

*BSCS offers prevention services, intervention services, outpatient counseling, child and family services, residential services, and youth services.*

[Center for Community Counseling and Education](#)

(508) 668-3223 (Main Office)

32 Common Street

Walpole, MA 02081

(781) 331-6113 (Survival Shelter)

Weymouth, MA 02190

[Center for Health & Human Services Melville Plaza](#)

(508) 999-2321

850 Pleasant Street

P.O. Box 2097

New Bedford, MA 02741

[Gosnold Inc.](#)

(800) 444-1554

*Gosnold provides medical detox and stabilization, inpatient rehabilitation, transitional care, residential treatment, day and evening treatment, and outpatient treatment. Gosnold provides these services in Brockton, Centerville, Pocasset, Mashpee, and Falmouth. Please call for enrollment and to locate a service center nearest you.*

[High Point Treatment Center](#)

(508) 997-0475 (Main Office)

(508) 997-0475

1233 State Road

Plymouth, MA 02360

*High Point accepts adults who are addicted to alcohol, cocaine, crack, heroine, or opium. There is a five day maximum stay. High Point also has services in New Bedford and Taunton. Contact the main office to find services near you.*

[Portuguese Youth Central Organization](#)

(508) 679-0962

1402 Pleasant Street

Fall River, MA 02723

[Stanley Street Treatment and Resources \(SSTAR\) Detox Program](#)

(508) 324-7763

386 Stanley Street

Fall River, MA 02720

*Star accepts young women above age 18.*

[Substance Abuse Services - Community Care Services](#)

(508) 821-7777

70 Main Street

Taunton, MA 02870

*CCS has a wide variety of social services throughout Southeastern Massachusetts. Please call for an exact list of services and locations.*

**WESTERN MASSACHUSETTS**

[Beacon House](#)

(413) 773-0211

(413) 773-4610

53 Beacon Street

Greenfield, MA 01301

*Beacon House accepts men and women over 18, and is connected to the Beacon Clinic in Athol, which offers outpatient counseling to young adults.*

[The Brien Center for Mental Health and Substance Abuse](#)

(413) 528-9155

(413) 499-0412

60 Cottage Street

Great Barrington, MA 01230

333 East Street

Pittsfield, MA 01201

[The Carson Center for Human Services Inc.](#)

(413) 568-6141

(413) 568-6386 (24 hour crisis intervention)

77 Mill Street, Suite 251

Westfield, MA 01085

[Mercy Medical Center - Providence Behavioral Health Hospital](#)

(413) 536-5111

(800) 274-7724

1233 Main Street

Holyoke, MA 01040

[Outpatient Behavioral Health - Cooley Dickinson Hospital](#)

(413) 586-8550

10 Main Street

Florence, MA 01062

[Sloan Clinic – Bay State Health System](#)

(413) 794-5555

(413) 794-8409

140 High Street

Springfield, MA 01199

*Outpatient substance abuse counseling services for individuals involved with substance abuse and their family members. Specialties include compulsive gambling and dual diagnosis issues. Psychiatric evaluation and medication services are available.*

[Wing Memorial Hospital](#)

(413)283-7651

40 Wright Street

Palmer, MA 01069

## **HIV/AIDS Services**

### **STATEWIDE**

#### **[AIDS Action Committee Hotline](#)**

(800) 788-1234

(800) 235-2331 (English & Spanish)

(800) 342-2437 (nationwide)

(617) 437-1672 (TTY)

*AAC offers information and referrals for HIV, viral hepatitis, and sexually transmitted diseases services.*

#### **AIDS Hotline for Teens**

(800) 234-TEEN (8336)

*Monday-Saturday 4:00-8:00 p.m.*

#### **AIDS Treatment Information Services**

(800) 488-0440 (TTD)

(800) 243-7012

#### **Youth Only AIDS Hotline**

(800) 788-1234

*Monday-Friday 10:00 a.m. – 6:00 p.m.*

### **GREATER BOSTON**

#### **Boston Happens Program**

(617) 355-8496

Children's Hospital

300 Longwood Avenue

Boston, MA 02115

*The Boston Happens Program serves homeless and at-risk youth, but targets many of its efforts to HIV services and support. Testing, treatment and mental health services are available, as well as primary care for HIV+ young adults.*

#### **Cambridge Cares about AIDS**

(617) 661-3040

17 Sellers Street

Cambridge, MA 02139

*CCAA provides a needle exchange, HIV testing, counseling and case management.*

#### **The Green Door Project**

(617) 971-3588

170 Morton Street

Jamaica Plain, MA 02130

*The Green Door Project is based at hopeFound and offers anonymous HIV testing and counseling.*

#### **Peer Support Services**

(617) 457-8142 ext. 345

*PSS provides a myriad of peer-led social support activities, including support groups for HIV positive young adults in their twenties, HIV positive gay and bisexual men 30 and older, HIV positive women and prenatally infected youth. PSS also collaborates with the Children with AIDS Program (CAP) in its SPARK Center, where HIV+ youth ages 13 to 24 serve as mentors to younger HIV+ children in an after-school program.*

#### **Project Trust - Boston Medical Center**

(617) 414-4290 (call to make a clinic appointment)

(617) 414-4495 (for walk-in services)

721 Massachusetts Avenue

Boston, MA 02115

*Project Trust offers HIV testing, counseling, and primary care for HIV+ uninsured individuals.*

### **CENTRAL MASSACHUSETTS**

#### **AIDS Project, Worcester**

(508) 756-5532

(508) 755-3773

85 Green Street

Worcester, MA 01604

*The AIDS Project offers HIV testing, counseling and referral for HIV+ clients, and general information about AIDS.*

ProHealth Care AIDS Services Project

(978) 345-4366

717 Main Street, Suite 3

Fitchburg, MA 01420

*ProHealth can provide long-term case management and emergency assistance to HIV+ individuals.*

**NORTHEASTERN MASSACHUSETTS**

Health and Education Services - Addison-Gilbert Hospital

(978) 853-8633

298 Washington Street

Gloucester, MA 01930

*HES offers free, anonymous and confidential HIV testing.*

Home Health VNA

(800) 933-5593

360 Merrimack Street, Building 9

Lawrence, MA 01843

*Although most of VNA's services are home-based, homeless individuals can access counseling, testing and information through the clinic itself.*

Team Coordinating Agency (TCA)

(978) 373-1181

66 Winter Street

Haverhill, MA 01830

*TCA offers free, anonymous and confidential HIV testing.*

**SOUTHEASTERN MASSACHUSETTS**

South Shore AIDS Project

(508) 747-2189

(508) 747-5359

36 Cordage Park Circle, Suite 104

Plymouth, MA 02360

*South Shore provides counseling and testing, as well as case management. Walk-ins are welcome.*

**WESTERN MASSACHUSETTS**

HIV/AIDS Law Consortium

(413) 732-0011

(800) 633-1890

425 Union Street, Suite 118

West Springfield, MA 01089

*The mission of the HIV/AIDS Law Consortium of Western Massachusetts (The Law Consortium) is to assure access to legal services for individuals and families affected by HIV/AIDS.*

Tapestry Health Systems HIV/AIDS Services

(413) 586-2016

(800) 696-7752

320 Riverside Drive

Florence, MA 01062

*Tapestry offers information, counseling and HIV testing. Tapestry has services throughout Western Mass, please contact for services near you.*

Tapestry Health Systems, Springfield

(413) 747-5144

365 Bay Street

Springfield, MA 01109

*HIV/AIDS Services offered Monday-Friday: 10 a.m. - 6 p.m.*

## **Housing Search Services**

### **GREATER BOSTON**

#### **[Housing Search Program - ABCD](#)**

(617) 357-6000 ext 347

178 Tremont Street

Boston, MA 02111

*ABCD can help find and secure affordable housing for homeless individuals.*

#### **[HomeStart](#)**

(617) 542-0338 (Boston)

105 Chauncy Street

Boston, MA 02111

(617) 234-5340 (Cambridge)

678 Massachusetts Ave, Suite 502

Cambridge, MA 02139

*Homeless adults can get a housing search and stabilization services. Referral by a case manager is required.*

#### **[Mobile Resource Team](#)**

(508) 620-2401

(508) 620-2300

300 Howard Street

Framingham, MA 01702

*MRT helps homeless adults become financially self-sufficient and secure housing by helping them obtain employment or enter training programs that will lead to employment, and by providing them with housing search, rental assistance, and up to six months of stabilization services. MRT staff are located in Northampton, Springfield, Worcester, Framingham and Cape Cod.*

### **NORTHEASTERN MASSACHUSETTS**

#### **[North Shore Community Action Programs](#)**

(978) 531-0767

98 Main Street

Peabody, MA 01960

*NSCAP offers housing search services.*

### **WESTERN MASSACHUSETTS**

#### **[Homeless Intercept Program Franklin Community Action Corp.](#)**

(413) 774-2318 (Franklin County)

(413) 582-4230 (Hampshire County)

(978) 544-5423 (North Quabbin)

393 Main Street

Greenfield, MA 01301

*The Housing Services Program of FCAC helps people find safe and affordable housing and offers workshops on tenants' rights.*

## **Department of Social Services Adolescent Outreach**

Youth who turn 18 while in the custody of DSS are eligible to sign a Voluntary Placement Agreement up to age 22 if placement remains necessary and youth choose to follow a DSS service plan and attend school or vocational training. Youth who will receive a bachelor's degree during their 22<sup>nd</sup> year may continue with placement services until age 23 with the approval of the Area Director.

If youth choose not to continue placement or services with the Department then the DSS case closes. These youth retain their Mass Health coverage until age 21 and may reapply for DSS services anytime before their 22<sup>nd</sup> birthday. Youth looking to reapply to DSS for voluntary services should do so at the DSS area office closest to their current address. For more information, youth can contact the Adolescent Outreach Supervisor in their region.

### Outreach Program

(617) 748-2232

*Call to contact the Outreach Worker in your area. Adolescent Outreach Workers provide intensive, individualized skills assessment and training to youth ages 14-21 in out-of-home placement. Adolescents gain information about healthy relationships, permanency planning, and are supported in developing a positive self-image. For referral to the Adolescent Outreach Program, please contact your social worker.*

### The Discharge Support Program

(617) 748-2421

(617) 748-2232

*The Discharge Support Program provides financial and Outreach support to youth ages 18-21 who are discharging from DSS to independent living. Youth may be eligible for funding to assist with first and last months' rent, security deposit, and initial utilities charges.*

### Adolescent Outreach Program Directory

Maureen Fallon Messeder - Director of Adolescent Services

(617) 748-2231

(617) 571-1801 (Cell Phone)

### Michelle Banks

Program Supervisor

(617) 748-2430

(617) 529-3735 (Cell Phone)

### Lisa Ciullo

Program Coordinator

(617) 748-2421

(508) 397-9342 (Cell Phone)

### Kathy Martin

Program Coordinator

(617) 748-2232

### Timothy O'Brien

ETV Social Worker

(617) 748-2309

(781) 226-1754 (Pager)

**DSS Adolescent Services Unit Directory:**

Lisa Adams  
(781) 682-0808  
(781) 226-1580 (Pager)  
541 Main Street  
**South Weymouth, MA 02190**

(Open Mondays, Thursdays, and  
Fridays)  
61 Industrial Park Road  
**Plymouth, MA 02360**  
(Tuesdays and Wednesdays)

Stephanie Burke  
(978) 275-6921  
(978) 621-0813 (Cell Phone)  
33 East Merrimack Street  
**Lowell, MA 01852**  
(Mondays, Tuesdays, and  
Thursdays)

Eric Crowley  
(617) 748-2233  
(617) 519-0773 (Cell Phone)  
24 Farnsworth Street  
**Boston, MA 02210**

Bernadette Cruz  
(413) 452-3270  
(413) 261-6470 (Pager)  
1537 Main Street, 4th Floor  
**Springfield, MA 01103**

Kimberly Faulconer  
(978) 557-2615  
(978) 547-2805 (Pager)  
15 Union Street, 2<sup>nd</sup> Floor  
**Lawrence, MA 01840**  
(Tuesdays and Wednesdays)

Christine Fauton  
(508)760-0311  
(508) 722-3676 (Pager)  
500 Main Street  
**Hyannis, MA 02601**  
(Mondays, Tuesdays,  
Thursdays, and Fridays)

Heather Gates  
(413) 775-5109  
(413) 261-6104 (Pager)  
One Arch Place, 1<sup>st</sup> Floor  
**Greenfield, MA 01301**

Madlynn Haber  
Supervisor Western Mass  
(413) 585-8071  
(413) 478-0963 (Cell Phone)  
Northampton Social Service  
Center  
1 Prince Street  
**Northampton, MA 01060**

Dawn Holdsworth  
(978) 557-2572  
(508) 899-0247 (Pager)  
(978) 502-6352 (Cell Phone)  
15 Union Street, 2<sup>nd</sup> Floor  
**Lawrence, MA 01840**

Susan Howard  
Resource Coordinator for the  
Southeast  
(508) 760-0232  
(508) 380-1423 (Cell Phone)  
500 Main Street  
**Hyannis, MA 02601**

Jennifer Hubbard  
(978) 825-3918  
(978) 629-0014 (Pager)  
45 Congress Street, Bldg. #4  
**Salem, MA 01970**  
(Mondays, Wednesdays, and  
Fridays)  
20 Wheeler Street  
**Lynn, MA 01902**  
(781) 477-1656 (Lynn)  
(Tuesdays and Thursdays)

Darcy Jolly  
(617) 520-8819  
(781) 226-1755 (Pager)  
810 Memorial Drive  
**Cambridge, MA 02139**

Lynne Lopez  
(978) 469-8874  
(978) 629-0044 (Pager)  
3 Ferry Street  
**Bradford, MA 01835**  
(Tuesdays, Wednesdays, and  
Thursdays)

Tina Mancini  
(508) 929-2168  
(508) 354-0026 (Pager)  
25 Winthrop Street, Suite 200  
**Worcester, MA 01604**  
(Wednesdays and Thursdays)

Marlo Leslie McFadden  
(978) 466-1550  
(508) 301-1320 (Pager)  
215 Hamilton Street  
**Leominster, MA 01453**  
25 Winthrop Street, Suite 200  
**Worcester, MA 01604**  
(508) 929-1208 (Worcester)

Kevin Montgomery  
(617) 989-2900  
(617) 228-6633 (Pager)  
30 Dimock Street  
**Roxbury, MA 02119**

Mercy Morgan  
(508) 234-1011  
(508) 899-0140 (Pager)  
185 Church Street  
**Whitinsville, MA 01588**

Cherly Penney  
(508) 235-9934  
(508) 722-3997 (Pager)  
1561 North Main Street  
**Fall River, MA 02720**  
(Mondays – Thursdays)

Kristen Quinlan  
(781) 641-8584  
(978) 629-0040 (Pager)  
30 Mystic Street  
**Arlington, MA 02474**

Francesca Rogato  
(781) 388-7189 (Malden)  
(781) 226-1752 (Pager)  
22 Pleasant Street  
**Malden, MA 02148**  
(Mondays, Tuesdays, and  
Thursdays)  
(617) 660-3537 (Chelsea)  
45 Spruce Street  
**Chelsea, MA 02150**  
(Wednesdays)

Eyma Sutton  
(508) 894-3902  
(508) 722-0092 (Pager)  
110 Mulberry Street  
**Brockton, MA 02302**

**Department of Social Services Directory:**

Central office  
(617) 748-2000  
24 Farnsworth St.  
Boston, MA 02210

Western Regional Office  
(413) 452-3350  
1537 Main St. 2<sup>nd</sup> Floor  
Springfield, MA 01103

Pittsfield Area Office  
(413) 236-1800  
53 Eagle Street, 2nd Floor  
Pittsfield, MA 01201

Greenfield Area Office  
(413) 775-5000  
One Arch Place, 1st Floor  
Greenfield, MA 01301

Northampton Social Services Center  
(800) 841-2692 auto attended  
1 Prince Street  
Northampton, MA 01060

Holyoke Area Office  
(413) 493-2600  
261 High Street  
Holyoke, MA 01040

Robert Van Wart Center  
(413) 205-0500  
112 Industry Avenue  
Springfield, MA 01104

Springfield Area Office  
(413) 452-3200  
1537 Main Street, 4th Floor  
Springfield, MA 01103

Central Regional Office  
(508) 929-2130  
340 Main Street, Suite 720  
Worcester, MA 01608

North Central Area Office  
(978) 466-1500  
215 Hamilton Street  
Leominster, MA 01453

South Central / Blackstone Valley Area Office  
(508) 234-1000  
185 Church Street  
Whitinsville, MA 01588

Worcester Area Office  
(508) 929-2000  
25 Winthrop Street, Suite 200  
Worcester, MA 01604

Northeast Regional Office  
(978) 557-2700  
15 Union Street, 2nd Floor  
Lawrence, MA 01840

Lowell Area Office  
(978) 275-6800  
33 East Merrimack Street  
Lowell, MA 01852

Lawrence Area Office  
Everett Mills  
(978) 557-2500  
15 Union Street, 2nd Floor  
Lawrence, MA 01840

Haverhill Area Office  
(978) 469-8800  
3 Ferry Street  
Bradford, MA 01835

Cape Ann Area Office  
(978) 825-3800  
45 Congress Street, Building 4  
Salem, MA 01970

Lynn Area Office  
(781) 477-1600  
20 Wheeler Street  
Lynn, MA 01902  
Metro Regional Office  
(781) 641-8200  
30 Mystic Street  
Arlington, MA 02474

Malden Area Office  
(781) 388-7100  
22 Pleasant Street  
Malden, MA 02148

Framingham Area Office  
(508) 424-0100  
63 Fountain Street  
Framingham, MA 01702

Cambridge/Somerville Area Office  
(617) 520-8700  
810 Memorial Drive  
Cambridge, MA 02139

Arlington Area Office  
(781) 641-8500  
30 Mystic Street  
Arlington, MA 02474

Costal Area Office  
(781) 682-0800  
541 Main Street  
South Weymouth, MA 02190

Southeast Regional Office  
(508) 894-3700  
141 Main Street  
Brockton, MA 02401

Attleboro Area Office  
(508) 431-9500  
67 Mechanic Street  
Attleboro, MA 02703

Brockton Area Office  
(508) 894-3700  
110 Mulberry Street  
Brockton, MA 02302

Fall River Area Office  
(508) 235-9800  
1567 North Main Street  
Fall River, MA 02720

New Bedford Area Office  
(508) 910-1000  
100 North Front Street  
New Bedford, MA 02740

Cape Cod Area Office  
(508) 760-0200  
500 Main Street  
Hyannis, MA 02601

Plymouth Area Office  
(508) 732-6200  
61 Industrial Park Road  
Plymouth, MA 02360

Boston Regional Office  
(617) 822-4840  
50b Park Street  
Dorchester, MA 02122

Hyde Park Area Office  
(617) 360-2500  
1530 River Street  
Hyde Park, MA 02136

Dimock Street Area Office  
(617) 989-2800  
30 Dimock Street  
Roxbury, MA 02119

Park Street Area Office  
(617) 822-4700  
50 Park Street  
Dorchester, MA 02122

Harbor Area Office  
(617) 660-3400  
45 Spruce Street  
Chelsea, MA 02150

New Chardon St. Shelter  
(617) 720-3611  
41 New Chardon Street  
Boston, MA 02114

## **Benefits Services**

[How to Apply for Public Assistance](#)  
(800) 249-2007

*To apply for public assistance go to the [Transitional Assistance Office](#) that covers your city or town. There you will meet with a Transitional Assistance Worker who will start the process. If you do not speak English the Department of Transitional Assistance will provide translation and this should not delay access to benefits.*

Brockton Office  
(508) 895-7000  
75 Commercial St.  
Brockton, MA. 02302

Hyannis Office  
(508) 862-6600  
77 High School Road Ext.  
Hyannis, MA 02601

North Shore (Salem) Office  
(978) 825-7300  
35 Congress Street  
Salem, MA 01970

Dudley Square Office  
(617) 989-6000  
2201 Washington St.  
Roxbury, MA. 02119

Lawrence Office  
(978) 725-7100  
15 Union Street  
Lawrence, MA 01840

Pittsfield Office  
(413) 236-2000  
75 South Church Street, 4th  
Floor  
Pittsfield, MA 01201

Fall River Office  
(508) 646-6200  
1567 North Main Street  
Fall River, MA 02720

Lowell Office  
(978) 446-2400  
131 Davidson Street  
Lowell, MA 01852

Plymouth Office  
(508) 732-3100  
61 Industrial Park Road  
Plymouth, MA 02360

Falmouth Office  
(508) 495-1400  
155 Katharine Lee Bates Road  
Falmouth, MA 02540

Malden Office  
(781) 388-7300  
200 Pleasant Street  
Malden, MA

Revere Office  
(781) 286-7800  
(800) 650-2560  
300 Ocean Avenue  
Revere, MA 02151

Fitchburg Office  
(978) 665-8700  
473 Main St.  
Fitchburg, MA 01420

Milford Office  
(508) 634-7100  
25 Birch Street  
Milford, MA 01757

Southbridge Office  
(508) 765-2400  
79 North Street  
Southbridge, MA 01550

Framingham Office  
(508) 661-6600  
110 Mt. Wayte Avenue  
Framingham, MA 01702

New Bedford Office  
(508) 961-2000  
160 West Rodney French  
Boulevard  
New Bedford, MA 2744

Springfield/Liberty Office  
(413) 858-1000  
95 Liberty Street  
Springfield, MA 01103

Greenfield Office  
(413) 772-3400  
1 Arch Pl, Suite 2A  
Greenfield, MA 01301

Newmarket Square (Boston)  
Office  
(617) 989-2200  
1010 Massachusetts Avenue  
Boston, MA 2118

Taunton Office  
(508) 884-5300  
21 Spring Street  
Taunton, MA 02780

Holyoke Office  
(413) 552-5400  
72-100 Front Street  
Holyoke, MA 01041

North Adams Office  
(413) 663-1100  
37 Main Street  
North Adams, MA 01247

Worcester Office  
(508) 767-3100

[How to Apply for MassHealth](#)

MassHealth Customer Service Center

1-800-841-2900

(TTY: 1-800-497-4648 for people with partial or total hearing loss)

Call for information about general eligibility, MassHealth benefits, enrollment into a health plan, and dental benefits.

MassHealth Enrollment Center

1-888-665-9993

(TTY: 1-888-665-9997 for people with partial or total hearing loss)

Call for information regarding the status of your Senior Medical Benefit Request (age 65 and older and those of any age in need of long-term-care services), member eligibility, and to get required paperwork.